

Bachelor of Business Administration (BBA) Examination

V Semester

(INDUSTRIAL RELATION)

Note:- Attempt all five Questions.

1. “Industrial relations are keystone for organizational effectiveness”. Discuss?
2. What’s the nature of industrial conflict? Which factors are responsible for it and in this reference how to resolve the conflict?
3. Explain the philosophy of trade union as a effective collective bargaining mechanism.
4. Define negotiation? Write down the characteristics and purpose of negotiation?
5. What do you understand by term Grievance? Discuss the grievance settlement procedure?