

Bachelor of Business Administration (BBA) Examination

I Semester

(MANAGERIAL SKILLS)

Note:- Attempt all five Questions.

1. What is meant by 'Emotional Intelligence'? Why a manager should be self-aware of his emotional intelligence?
2. Discuss the advantages and limitations of analytical problem solving?
3. What do you understand by relationship skills? How are they helpful in developing positive inter-personal communication?
4. What do you mean by Empowerment? Explain the dimensions empowerment?
5. Write short notes on any two of the following:
 - (a) Team Building
 - (b) Delegation of authority
 - (c) Oral presentation
 - (d) Coaching and Counselling